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REDLANDS COMMUNITY HOSPITAL NAMED AMONG AMERICA'S BEST 100 HOSPITALS FOR SPINE AND ORTHOPEDIC SURGERIES

Newly Released Healthgrades Study of Patient Outcomes in Nearly 4,500 Hospitals Finds Redlands Community Hospital Among Best in Nation, Again

REDLANDS, Calif. –Redlands Community Hospital has been named one of the best 100 hospitals in America for Spine and Orthopedic surgeries by Healthgrades, the nation's leading source of hospital data. It is the only hospital in the Greater Los Angeles area to be named one of America's 100 Best Hospitals for Orthopedic Surgery for six consecutive years (2012-2017) and Best Hospitals for Spine Surgery for three consecutive years (2015-2017).

"This recognition underscores our physicians, nurses and staffs' continual dedication to making patient care and safety top priorities at Redlands Community Hospital," said Jim Holmes, Redlands Community Hospital President and CEO. "We are proud and thank our clinicians and staff for keeping our patient at the forefront and delivering best-in-class care."

The report, *Healthgrades 2017 Report to the Nation*, evaluates how approximately 4,500 hospitals nationwide performed on risk-adjusted mortality and complication rates for nearly 32 of the most common conditions treated and procedures performed from 2013 through 2015. For its analysis, Healthgrades evaluated approximately 45 million Medicare hospitalization records for services performed from 2013 through 2015 at approximately 4,500 short-term, acute care hospitals nationwide. Patients being treated for Spine surgery in hospitals receiving 5 stars have a 61% lower risk of experiencing a complication while in the hospital than if they were treated by hospitals receiving 1 star; Orthopedic surgery have a 39% lower risk (based on 2013-2015 data across nine common procedures and diagnoses from Medicare patients).

Healthgrades independently measures hospitals based on data that hospitals submit to the federal government. No hospital can opt in or out of the analysis, and no hospital pays to be measured. Healthgrades risk adjusts for patient demographic characteristics and clinical risk factors, thereby taking into account how sick patients are upon admission.

This year, Redlands Community Hospital received 10 total orthopedic recognitions by Healthgrades:

- Recipient of Healthgrades Orthopedic Surgery Excellence Award – 6 years in a row
- Recipient of Healthgrades Joint Replacement Excellence Award – 5 years in a row
- Recipient of Healthgrades Spine Surgery Excellence Award – 3 years in a row
- Recipient of Healthgrades 2016 Patient Safety Experience Award
- Recipient of Healthgrades 2016 Outstanding Patient Experience Award



- Named Among Top 5% in the Nation for Overall Orthopedic Services– 4 years in a row
- Named Among Top 5% in the Nation for Joint Replacement – 5 years in a row
- Named Among Top 10% in the Nation for Spine Surgery in 2015
- Five-Star Recipient for Total Knee Replacement – 8 years in a row
- Five-Star Recipient for Hip Fracture Treatment – 4 years in a row
- Five-Star Recipient for Total Back Surgery – 4 years in a row
- Five-Star Recipient for Spinal Fusion Surgery in 2015

To view Redlands Community Hospital's Quality Outcomes Report, please visit www.rchoutcomes.com.

About Redlands Community Hospital

Redlands Community Hospital is a 229-bed, independent not-for-profit facility located in Southern California. The hospital has been providing quality healthcare to neighbors in Redlands and surrounding communities since 1904. The hospital has 270 board certified physicians, 100 health plans, 1400 employees, and more than 300 volunteers. Many of our Inland Empire neighbors have come to rely on us for all their healthcare needs.

About Healthgrades

Healthgrades is America's most trusted, independent source of physician information and hospital quality outcomes. HealthGrades online properties are the nation's leading destination for physician search and empower more than 170 million consumers annually to make informed healthcare decisions. More information on the *American Hospital Quality Outcomes 2013: Healthgrades Report to the Nation*, including the complete methodology, can be found at www.healthgrades.com/quality.