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FOR IMMEDIATE RELEASE

**REDLANDS COMMUNITY HOSPITAL EARNS RECOGNITION FOR
PATIENT AND EMPLOYEE SATISFACTION**

REDLANDS, Calif. – Redlands Community Hospital has been recognized with *Excellence Through Insight* awards for “Overall Employee Satisfaction” in the Large Hospital category and “Overall Patient Experience in Their Inpatient Surgical Unit” by HealthStream, Inc. for 2014.

Redlands Community Hospital was awarded the honors for its commitment to excellence in patient care and employee satisfaction. To qualify for an award, a hospital must have been a patient satisfaction-tracking client of HealthStream, scored in the 75th percentile or higher, and surveyed a minimum of 100 patients.

“HealthStream CEO Robert A. Frist, Jr. said “We applaud Redlands Community Hospital’s high-level commitment to excellence in healthcare and are pleased to recognize their achievement through our presentation of an *Excellence through Insight* award.”

The hospital was chosen for receiving the highest ratings in Inpatient Surgical Unit patient satisfaction from among HealthStream’s clients, as well as exceeding industry standards.

The Awards of Excellence acknowledge exceptional performance achieved by healthcare organizations with the use of HealthStream’s solutions—spotlighting innovative programs and superior leadership that support organizational excellence, workforce development, patient satisfaction, employee engagement, positive community perception, and more. The goal of the awards is to recognize customers’ dedication to methods and processes that lead to quality improvements and, in turn, improved patient outcomes.



“We’re proud of the exceptional work our physicians and staff perform daily to provide patients with compassionate and high-quality care,” said Jim Holmes, president and CEO of Redlands Community Hospital. “This award acknowledges our hospital’s commitment to providing excellence in care.”

To view Redlands Community Hospital’s Quality Outcomes Report, please visit

www.rchoutcomes.com.

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About Redlands Community Hospital

Redlands Community Hospital is a 229-bed, independent not-for-profit facility located in Southern California. The hospital has been providing quality healthcare to neighbors in Redlands and surrounding communities since 1904. The hospital has 270 board certified physicians, 100 health plans, 1400 employees, and more than 300 volunteers. Many of our Inland Empire neighbors have come to rely on us for all their healthcare needs.

About HealthStream

HealthStream (NASDAQ: HSTM) is dedicated to improving patient outcomes through the development of healthcare organizations’ greatest asset: their people. Our unified suite of software-as-a-service (SaaS) solutions are used by, collectively, over three million healthcare employees in the U.S. for training & learning management, talent management, performance assessment, and managing simulation-based education programs. Our research solutions provide valuable insight to healthcare providers to meet HCAHPS requirements, engage their workforce, and enhance physician alignment. Based in Nashville, Tennessee, HealthStream has additional offices in Laurel, Maryland, Austin, Texas, and Brentwood, Tennessee. For more information, visit <http://www.healthstream.com> or call 800-933-9293.