



MEDIA CONTACT:

Nikyah Pfeiffer

Marketing Manager, RCH

909-335-5533

FOR IMMEDIATE RELEASE

MEDICARE AWARDS REDLANDS COMMUNITY HOSPITAL 4-STAR RATING

High quality clinical measures put Redlands Community Hospital in the top one-third of hospitals in the nation

REDLANDS, CA –Feb. 13, 2020 - Redlands Community Hospital was awarded a 4-star rating from the Centers for Medicare & Medicaid Services' (CMS) hospital rating system.

The CMS star ratings on *Hospital Compare*, the agency's public information website, makes it easier for consumers to choose a hospital and understand the quality of care it provides. *Hospital Compare* star ratings relate to patients' experience of care at more than 3,000 Medicare-certified acute care hospitals. In grading hospitals on their overall quality, CMS used 100 measures, such hospital-acquired infection rates or emergency room wait times that had already been posted to the Hospital Compare site. It grouped those measures into broader categories, then attributes weighted value to each measure.

"We are incredibly proud to receive four stars from CMS and to be among the one-third of hospitals in the nation to be recognized for our high-quality measures," said Jim Holmes, president and CEO of Redlands Community Hospital. "We appreciate our dedicated



physicians and staff for their passion and commitment to patient safety and providing an exceptional level of care to our communities.”

The Overall Hospital Quality Star Rating is designed to help individuals, their family members, and caregivers compare hospitals in an easy and understandable way. During the past decade, CMS has published information about the quality of care across the five different health care settings that most families encounter. The new Overall Hospital Quality Star Rating summarizes data from existing quality measures publicly reported on Hospital Compare into a single star rating for each hospital, making it easier for consumers to compare hospitals and interpret complex quality information.

The CMS Hospital Quality Star Rating ranges from 1 (lowest) to 5 (highest). Only about one-third of hospitals in the nation attain four and five-Star Ratings.

To view the CMS ratings and other health care consumer information, visit Hospital Compare at www.medicare.gov. To view Redlands Community Hospital’s Quality Outcomes Report, visit: www.rchoutcomes.com.

###

About Redlands Community Hospital

Redlands Community Hospital is a 229-bed, independent not-for-profit facility located in Southern California. The hospital has been providing quality healthcare to neighbors in Redlands and surrounding communities since 1904.